



PFRD Response Guidelines Limiting Non-Emergent Medical Response Effective June 15, 2024

Dispatch PFRD To:

1. Not Breathing (Including choking)
2. Cardiac Arrest (pain scale 10, unconscious, telltale symptoms-history, SOB w/ chest pain, irregular heartbeat, severe shoulder/left arm pain)
3. Stroke (loss of speech, paralysis, possible combined w/ hypertension)
4. Unconscious/unresponsive (including overdoses and seizures)
5. All trauma (uncontrollable bleeding, broken bones)
6. All MVA w/ injuries (MVA w/o injuries for traffic control as requested)
7. All fires
8. All drowning/drowned
9. All rescues
10. All alarms (fire, smoke, water flow, carbon monoxide)
11. All bomb threats
12. All hazmat situations
13. All missing persons
14. All ambulance requests (lift assists are in this category...if ambulance or PD requests us. Not automatic response.)
15. All SO or PD requests

Do Not Dispatch PFRD to:

1. Ill/sick/pain (abdominal, weak, catheters, nausea, chronic-noncritical, hospice, UTI, infections, bowel movements, routine response)
2. Allergic reactions (unless unconscious/unresponsive or SOB)
3. Psych (non-critical panic attacks or those that are conscious and breathing)
4. Intoxicated
5. Slumpers (until found to be unconscious/unresponsive)
6. Suicidal (unless traumatic)
7. Hypertension- alone
8. If Deputy or PD takes call "As info"

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